# PREEM'S PRIVACY POLICY – PRIVATE CUSTOMERS

This Privacy Policy explains how Preem AB ("Preem", "we" or "us") collects and uses your personal data when you, as a private customer, use Preem's services or otherwise interact with us. This Privacy Policy also describes the rights you have in relation to us and how you can exercise your rights. You can always contact us with questions regarding data and privacy protection by sending an email to <a href="mailto:dpo@preem.se">dpo@preem.se</a>.

**Preem is the data controller for your personal data** and we process your personal data in accordance with the General Data Protection Regulation (EU) 2016/679 ("GDPR"). We therefore encourage you to read this Privacy Policy in its entirety to ensure that you fully understand how we process your personal data in connection with the provision of our services.

Personal data refers to any information relating to you as a data subject that can directly or indirectly identify you, such as name, date of birth, and personal identification number. Processing refers to any action regarding personal data, such as use, handling, collection, and organization of personal data.

**Please note** that a large part of Preem's operations is based on a franchise model. For example, the majority of Preem's staffed petrol stations are operated by franchisees, i.e., separate and independent business operators, who process personal data for their own purposes and means and therefore hold a separate and independent data controller responsibility from Preem.

#### 1. DATA CONTROLLER'S CONTACT DATA

Company name:	Preem AB	
Corporate registration number:	556072-6977	
Postal address:	Warfvinges väg 45,	
Email:	dpo@preem.se	
Telephone:	020-450 450	

## 2. WHAT INFORMATION DO WE COLLECT?

#### 2.1. PERSONAL DATA THAT YOU PROVIDE TO US

We process such personal data that you provide to us, as well as personal data that is generated when you use our products and services. In cases where you have provided us with your personal data or when your personal data is generated as a result of your use of our products and services, these are marked with the number one (1) as exemplified below. You may directly or indirectly provide us with the following categories of personal data:

Category of personal data	Type of data point
Identification Data <sup>1</sup>	For example, first and last name, personal identity number, date of birth, as well as necessary identifiers when you log in with BankID, etc. Email should also be able to be used for login/identification.  Identification Data may also include your image when you are captured by our surveillance cameras.
	Carrier and
Contact Data <sup>1</sup>	For example, email address, telephone number, postal address, etc.
Financial and Payment Data <sup>1</sup>	For example, credit and debit card information, etc.

Generated Data <sup>1</sup>	For example, information about how you use our services and products, including, among other things, user ID, cookies, and other tracking technologies that indicate how you accessed the product/service as well as usage patterns in the Preem app and on our <a href="https://www.preem.se">www.preem.se</a> , etc.  Generated Data may also include information that you provide when communicating with us, such as recordings of telephone calls, information you provide in customer service matters with us, or other communication you have with us via any of our channels.
Behavioral Data <sup>1</sup>	For example, purchase history, etc.
Device Data and Online Identifiers <sup>1</sup>	For example, information about your device such as language settings, IP address, time zone, as well as your geographic information, etc.

#### 2.2. PERSONAL DATA THAT WE COLLECT AND PROCESS FROM THIRD PARTIES

In certain cases, your personal data is collected from a third party or public registers to supplement or verify that your personal data is up to date, or to ensure that your personal data is correct, for example through a credit check. In cases where we have obtained your personal data from a third party or public registers, these are marked with the number two (2) as exemplified below. The following categories of personal data are collected from third parties:

Category of personal data	Type of data point
Identification Data <sup>2</sup>	For example, first and last name, date of birth, as well as necessary identifiers required when you log in with BankID, etc.
	We may receive your Identification Data from public sources, such as the Swedish Tax Agency's population register and government address registers.
Contact Data <sup>2</sup>	For example, email address, telephone number, postal address, etc.
	We may receive your contact data from public sources, such as the Swedish Tax Agency's population register and government address registers.
Financial and Payment Data <sup>2</sup>	For example, creditworthiness, transaction history, etc.
	We may receive your Financial and Payment Data from credit reference agencies when we need to assess your creditworthiness or confirm your identity.
Other Public Data <sup>2</sup>	For example, your vehicle's registration number, etc.
	We may receive other data, such as information about your vehicle's registration number from, among others, the Swedish Transport Agency's vehicle register, in order to provide you with relevant offers based on whether your car uses fossil or fossil-free fuels.

## 3. WHAT DO WE DO WITH YOUR PERSONAL DATA?

In the tables below, you will find information about:

- 1. the purposes for which we process your personal data, i.e. why the processing is necessary,
- 2. which types of personal data we use for each purpose,
- 3. the legal basis we have under the GDPR to process your personal data, and
- 4. the storage period we apply for each processing activity, i.e., after how long Preem deletes the personal data for each purpose.

## 3.1. WHEN YOU BECOME A PREEM MEMBER

In order to manage the Membership and provide you with discounts within the framework of the membership program, we process your personal data for the following purposes.

Purpose	Personal Data	Legal basis for processing	Retention period
We process your personal data in order to prepare for, register, and administer your Membership and Linked Cards.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1</sup></li> <li>Generated Data<sup>1</sup></li> </ul>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the card agreement to which you are a party.	In order to fulfill the agreement to which you are a party, Preem stores your personal data for as long as you are an active customer and thereafter for two (2) years. After that, the personal data is erased.
In order to market and provide you with relevant offers related to your Membership, we may process your personal data.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1</sup></li> <li>Behavioral Data<sup>1</sup></li> <li>Other Public Data<sup>2</sup></li> </ul>	We base the processing on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to be able to direct direct relevant marketing to you.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we assess that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	Preem stores your personal data for these purposes during the time you have a Membership with Preem and for six (6) months thereafter.
Preem may analyze how you use the Membership in order to tailor discounts, improve and streamline our operations, and customize our marketing communications.	<ul> <li>Financial and Payment Data<sup>2</sup></li> <li>Behavioral Data<sup>1</sup></li> </ul>	We base the processing on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to improve our business, products, and services.  We have conducted a balancing test in which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	Preem stores your personal data for these purposes during the time you have a Membership with Preem and for six (6) months thereafter.
Preem may process your personal data for the	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> </ul>	We base our processing on Article 6.1(b) of the GDPR.	Preem stores your personal data for this purpose during

purpose of conducting risk analysis, preventing fraud, and risk management.  We carry out the processing to confirm your identity and to ensure that the data you provide us is correct, as well as to combat criminal activities.  The processing constitutes	• Financial and Payment Data <sup>1,2</sup>	The processing is necessary in order to administer and fulfill the card agreement to which you are a party.  Preem also has a legal obligation under the Act (2017:630) on Measures against Money Laundering and Terrorist Financing to verify your identity, which is why, where applicable, we	the term of your agreement with us and for five (5) years thereafter in accordance with the Act (2017:630) on Measures against Money Laundering and Terrorist Financing.
to confirm your identity and to ensure that the data you provide us is correct, as well as to combat criminal activities.		Preem also has a legal obligation under the Act (2017:630) on Measures against Money Laundering and Terrorist Financing to verify your identity, which is why, where applicable, we also base our processing on Article 6.1 (c) GDPR	Measures against Money Laundering and Terrorist
for this purpose in order to determine whether you pose a fraud risk.		regarding the fulfillment of our legal obligation.	

### 3.2. WHEN YOU USE PREEM PRIVATE CARD AND PREEM MASTERCARD

Preem collaborates with Ikano Bank AB and offers its customers the Preem Private Card and Preem Mastercard (together, "the Cards"). The Cards are issued by Ikano Bank AB, which acts as data controller for certain aspects of the processing of your personal data, including credit checks, credit granting, and delivery of the Cards to you. For these aspects, we refer you to their Privacy Policy.

If you choose to become a Card customer, we will then process your personal data in order to administer our customer relationship with you and to manage and provide you with our offer of discounts and bonuses linked to these Cards.

Purpose	Personal Data	Legal basis for processing	Retention period
We process your personal data in order to administer your Card and provide you with our bonus and discount system.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1</sup></li> </ul>	We base our processing on Article 6.1(b) of the GDPR. The processing is necessary in order to administer and fulfill the card agreement to which you are a party.	In order to fulfill the agreement to which you are a party, Preem stores your personal data for two (2) years. Thereafter, the personal data is erased.
In order to market and provide you with relevant offers, we may process your personal data.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1</sup></li> <li>Behavioral Data<sup>1</sup></li> <li>Other Public Data<sup>2</sup></li> </ul>	We base the processing on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to be able to direct relevant direct marketing to you.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the	Preem stores your personal data for these purposes during the time you are a Cards customer and for six (6) months thereafter.

		purposes of the relevant processing.	
Preem may analyze purchase history and transaction data related to your Cards in order to improve Preem's business as well as our products and services.	Data <sup>2</sup>	We base the processing on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to improve our business, products, and services.  We have carried out a balancing test in which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	Preem stores your personal data for these purposes during the time you are a Card customer and for six (6) months thereafter.

# 3.3. WHEN YOU MAKE A PURCHASE WITH PREEM

When you make a purchase with us via our website, mobile application, or at any of our selected points of sale, we process your personal data that you have provided to us in order to offer you our products and services and to manage your payments.

Purpose	Personal Data	Legal basis for processing	Retention period
When you make a purchase at one of our physical sales locations, we process your personal data in order to provide you with our products and/or services.	• Financial and Payment Data <sup>1</sup>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the purchase agreement to which you are a party.  Furthermore, we have a statutory obligation to compile accounting records and reports and to retain this information in accordance with the Swedish Accounting Act (1999:1078), which is why we also base our processing on Article 6.1 (c) of the GDPR regarding our fulfillment of a legal obligation.	In order to fulfill the agreement to which you are a party, Preem stores your personal data for two (2) years. Thereafter, the personal data is erased.  To the extent that personal data is processed to fulfill our legal obligations under the Swedish Accounting Act (1999:1078), Preem stores your personal data during the period in which the accounting is compiled and for seven (7) years after the end of the year in which the data was registered.
When you make a purchase with us as a member, we process your personal data	<ul> <li>Identification Data<sup>1</sup></li> <li>Contact Data<sup>1</sup></li> </ul>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary	To fulfill the agreement to which you are a party, Preem stores your personal

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in order to provide you with our products and services, as well as to administer and manage our customer relationship and bonus and discount systems.	• Financial and Payment Data <sup>1,2</sup>	in order to administer and fulfill the purchase agreement as well as the payment or credit card agreement to which you are a party.  Furthermore, we have a statutory obligation to compile accounting and reporting and to retain this information in accordance with the Swedish Accounting Act (1999:1078), which is why we also base our processing on Article 6.1 (c) GDPR regarding our fulfillment of a legal obligation.	data for two (2) years. Thereafter, the personal data is erased.  To the extent that personal data is processed to fulfill our legal obligations under the Swedish Accounting Act (1999:1078), Preem stores your personal data during the period in which the accounting is compiled and for seven (7) years after the end of the year in which the data was registered.
When you make a purchase via <a href="www.preem.se">www.preem.se</a> or our mobile application, we process your personal data in order to provide you with our products and/or services.	<ul> <li>Financial and Payment Data<sup>1</sup></li> <li>Generated data<sup>1</sup></li> <li>Device Data and Online Identifiers<sup>1</sup></li> </ul>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the purchase agreement and the mobile application agreement to which you are a party.  Furthermore, we have a statutory obligation to compile accounting records and reports and to retain this information in accordance with the Swedish Accounting Act (1999:1078), which is why we also base our processing on Article 6.1 (c) GDPR regarding our fulfillment of a legal obligation.	To fulfill the agreement to which you are a party, Preem stores your personal data for two (2) years. Thereafter, the personal data is erased.  To the extent that personal data is processed to fulfill our legal obligations under the Swedish Accounting Act (1999:1078), Preem stores your personal data during the period in which the accounting is compiled and for seven (7) years after the end of the year in which the data was registered.
When you make a logged-in purchase via www.preem.se or our mobile application, we process your personal data in order to provide you with our products and/or services.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1</sup></li> <li>Financial and Payment Data1<sup>1,2</sup></li> <li>Generated Data data<sup>1</sup></li> <li>Behavioral Data<sup>1</sup></li> <li>Device Data and Online Identifiers<sup>1</sup></li> </ul>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the purchase agreement and mobile application agreement to which you are a party.  Furthermore, we have a statutory obligation to compile accounting records and retain this information in accordance with the Swedish Accounting Act (1999:1078), which is why we also base our processing	To fulfill the agreement to which you are a party, Preem stores your personal data for two (2) years. Thereafter, the personal data is erased.  To the extent that the personal data is processed to fulfill our legal obligations under the Swedish Accounting Act (1999:1078), Preem stores your personal data during the period in which the accounting is compiled and for seven (7) years after the

	on Article 6.1 (c) of the	end of the year in which the
	GDPR regarding ou	data was registered.
	fulfillment of a lega	
	obligation.	

### 3.4. WHEN YOU REGISTER AN ACCOUNT WITH PREEM

When you register an account in our mobile application by logging in with your BankID, we need to process your personal data in order to enter into an agreement with you. The processing of your personal data is carried out so that we can provide you with an account that you can use to log in to our digital services.

Purpose	Personal Data	Legal basis for processing	Retention period
In order for Preem to provide you with the full functionality of our mobile application, you are required to create an account with us. You do this by logging in via your BankID. We process your personal data in order to provide you with your account.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1</sup></li> </ul>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the mobile application agreement of which you are a party.	We process your personal data for as long as you have an account with us and for six (6) months thereafter.

## 3.5. WHEN YOU INTERACT WITH PREEM'S WEBSITE AND MOBILE APPLICATION

When you visit and interact with our website <a href="www.preem.se">www.preem.se</a> and/or our mobile application, we process your personal data in order to provide you with access to our website and/or mobile application, as well as to analyze your use of our website and/or mobile application for our own business development purposes. The collection of your data through cookies is carried out in accordance with our cookie policy.

We use cookies and similar tracking technologies to enhance convenience and improve the user experience on our website and mobile application. You can find more information about how we use cookies in our cookie policy, which you can read by following this link: <a href="https://www.preem.se/cookies/">https://www.preem.se/cookies/</a>.

Purpose	Personal Data	Legal basis for processing	Retention period
When you visit our website www.preem.se and/or our mobile application, we process your personal data through necessary so-called functional session cookies in order to provide you access to features on our website.	Generated Data¹     Device Data and Online Identifiers¹	We base the processing on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to provide you with access to and use of necessary features on our website and mobile application.  We have conducted a balancing test based on which we assess that Preem has a legitimate interest that outweighs	We store your personal data only during the individual online session, after which your personal data is erased.
		your interest in not having	

		your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	
When you visit our website <a href="https://www.preem.se">www.preem.se</a> and/or our mobile application, we process your personal data through persistent cookies in order to customize our website according to your preferences and choices.	Generated Data     Device Data and Online Identifiers	We base the processing on Article 6.1(f) of the GDPR. We have a legitimate interest in processing your personal data in order to accommodate your requests, choices, and customizations on our website and mobile application.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to	We store your personal data for the retention period specified in our cookie list, which you can find here:  https://www.preem.se/cookies/.  However, you can delete permanent cookies at any time in accordance with our cookie policy, after which our processing of your personal data will cease.
		achieve the purposes of the relevant processing.	
When you visit our website <a href="https://www.preem.se">www.preem.se</a> and/or our mobile application, we process your personal data through analytics cookies to analyze how you use our website for the purpose of developing our business as well as improving and streamlining our marketing.	<ul> <li>Generated Data¹</li> <li>Behavioral Data¹</li> <li>Device Data and Online Identifiers¹</li> </ul>	We base the processing on Article 6.1(f) of the GDPR. We have a legitimate interest in processing your personal data in order to develop our business and to improve and streamline our marketing.  We have carried out a balancing test in which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal	We store your personal data for three (3) months, after which your personal data is erased.
		Furthermore, we consider that the processing of your personal data is necessary in order to	

		achieve the purposes of the current processing.	
For the purpose of enabling us to market our products and services to you, send you other relevant information, and develop and improve our business, we may process your personal data through cookies and similar tracking technologies for such marketing purposes.  We may also combine such personal data with data that we obtain from third parties, which means that this processing may be considered profiling.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Generated Data<sup>1</sup></li> <li>Behavioral Data<sup>1</sup></li> <li>Device Data and Online Identifiers<sup>1</sup></li> <li>Other Public Data<sup>2</sup></li> </ul>	We base the processing on Article 6.1 (a) of the GDPR, i.e., your consent which you provide by making and accepting the applicable choices in our cookie banner.  You may withdraw your consent at any time by adjusting your cookie settings in accordance with our cookie policy, or alternatively by contacting us via email at dpo@preem.se.	We store your personal data for three (3) months, after which your personal data will be erased.  You may withdraw your consent at any time, upon which we will immediately cease our processing of your personal data and erase it.

# 3.6. WHEN YOU CONTACT OR INTERACT WITH PREEM

When you contact us by telephone, email, or through our social channels, we process the personal data you have provided to us in order to respond to your questions, handle your case, or otherwise interact with you.

Purpose	Personal Data	Legal basis for processing	Retention period
When you contact us via email or telephone, we process your personal data in order to interact with you and respond to any questions.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Generated Data¹</li> </ul>	We base our processing of your personal data on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to respond to your questions and/or interact with you via email and/or telephone.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we assess that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	Preem stores your personal data for these purposes for two (2) years. Thereafter, your personal data is erased.
When you contact us via our social channels, we process	<ul> <li>Identification Data<sup>1</sup></li> <li>Contact Data<sup>1</sup></li> </ul>	We base our processing of your personal data on	Preem stores your personal data for these purposes for

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your personal data in order to be able to answer your questions and/or interact with you.	• Generated Data <sup>1</sup>	Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to respond to your inquiries and/or interact with you via our social channels.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	two (2) years. Thereafter, your personal data is erased.
When you contact Preem by phone, we may process your personal data by recording our conversation for quality and training purposes.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Generated Data¹</li> </ul>	We base the processing on Article 6.1 (a) of the GDPR, i.e., your consent that you provide during your conversation with us.  You may withdraw your consent at any time by contacting us via email at dpo@preem.se.	Preem stores your personal data for these purposes for three (3) months. Thereafter, your personal data is erased.

## 3.7. WHEN PREEM COMMUNICATES WITH YOU

We may process your personal data in order to communicate relevant information and marketing to you regarding our products and services that you have previously purchased from us, as well as similar products or services that we sell which may be of interest to you. If you do not wish to receive such communication from us, you have the right to request at any time that we stop sending you communication for these purposes by contacting us at <a href="mailto:dpo@preem.se">dpo@preem.se</a> or via the link in the relevant marketing material. You are also given the opportunity to opt out of such communication when you provide your contact data in connection with a purchase. We do not send marketing to you if you have provided your contact data to us in any way other than in connection with a purchase, provided that you have not yourself requested such marketing, for example by subscribing to our newsletter.

Purpose	Personal Data	Legal basis for processing	Retention period
For the purpose of enabling us to market our products, send you other relevant information, and develop and improve our business,	<ul> <li>Identification Data<sup>1</sup></li> <li>Contact Data<sup>1</sup></li> </ul>	We base our processing of your personal data on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your	Preem stores your personal data for these purposes for six (6) months. Thereafter, your personal data is erased.
we may process your personal data.		personal data in order to market our products, send you other relevant	

		information, and to develop and improve our business.  We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the relevant processing.	
In the event that you have subscribed to our newsletter, we will process your personal data for the purpose of providing you with it.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> </ul>	We base the processing on Article 6.1 (a) of the GDPR, i.e., your consent which you provide by subscribing to our newsletter.  You may withdraw your consent at any time by clicking on 'unsubscribe' in each newsletter, or by contacting us via email at dpo@preem.se.	We process your personal data until you withdraw your consent.

## 3.8. WHEN PREEM CONDUCTS CUSTOMER SURVEYS

Preem conducts customer surveys from time to time of various kinds in order to improve our business as well as the products and services we offer you. We may process your personal data in order to carry out such surveys.

Purpose	Personal Data	Legal basis for processing	Retention period
Preem may from time to time conduct customer surveys, consisting of, among other things, customer satisfaction surveys, market surveys, and consumer surveys. In order for us to carry out such surveys, we may process your personal data.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Generated Data¹</li> <li>Behavioral Data¹</li> </ul>	We base the processing on Article 6.1 (a) of the GDPR, i.e., your consent which you provide by participating in the customer survey.  You may withdraw your consent at any time by contacting us via email at dpo@preem.se.	We process your personal data for three (3) years, after which it is erased.

## 3.9. WHEN YOU PARTICIPATE IN EVENTS ORGANIZED BY PREEM

Preem occasionally organizes events and gatherings. If you choose to participate in such events organized by Preem, we may process your personal data in order to administer and manage your participation.

Purpose	Personal Data	Legal basis for processing	Retention period	

Preem from time to time	<ul> <li>Identification Data<sup>1</sup></li> </ul>	We base our processing on	We process your personal
organizes various	Contact Data <sup>1</sup>	Article 6.1(b) of the GDPR.	data until the event you
arrangements and events,	<ul> <li>Generated Data<sup>1</sup></li> </ul>	The processing is necessary	wish to attend has taken
either independently or in		in order to administer and	place, and for three (3)
sponsored collaboration		fulfill the agreement you	months thereafter.
with partners, and may, if		enter into with us prior to	
you wish to participate in		your participation in our	
such occasions, process		events, as well as to enable	
your personal data in order		us to administer and	
to administer and manage		manage your participation	
your participation.		in the same.	

## 3.10. WHEN PREEM NEEDS TO ESTABLISH, ASSERT OR DEFEND LEGAL CLAIMS AND PREVENT CRIME

In order for Preem to be able to establish, exercise, or defend its legal claims, we may process your personal data for these purposes. This also includes preventive processing for evidentiary purposes, such as ongoing video surveillance at Preem's facilities and GPS tracking of property belonging to Preem.

Purpose	Personal Data	Legal basis for processing	Retention period
In the event that Preem, for any reason, needs to establish, exercise, or defend its legal claims, Preem may process your personal data for these purposes.	<ul> <li>Identification Data<sup>1,2</sup></li> <li>Contact Data<sup>1,2</sup></li> <li>Financial and Payment Data<sup>1,2</sup></li> <li>Behavioral Data<sup>1,2</sup></li> <li>Device Data and Online Identifiers<sup>1</sup></li> <li>Other Public Data<sup>2</sup></li> </ul>	We base our processing of your personal data on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to establish, exercise, or defend our legal claims.  We have conducted a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the current processing.	We process your personal data for the period necessary for us, in each relevant case, to establish, exercise, or defend our legal claims, for example in the event of a dispute.  After our legal claims have been satisfied, we will erase your personal data.
Preem has video surveillance at all facilities owned and operated by Preem. We may therefore process your personal data for security and evidence collection purposes, for example when you visit one of our gas stations.	• Identification Data <sup>1</sup>	We base our processing of your personal data on Article 6.1 (f) of the GDPR. We have a legitimate interest in processing your personal data in order to ensure security at our facilities and, where applicable, to collect evidence in the event of a crime.	We process your personal data for thirty (30) days, after which your personal data is erased.  In the event that a crime has occurred, we will process your personal data until Preem has been able to establish and assert its legal claims as stated above.

		We have carried out a balancing test based on which we assess that Preem has a legitimate interest that outweighs your interest in not having your personal data processed.  Furthermore, we consider that the processing of your personal data is necessary in order to achieve the purposes of the current processing.	
Preem has GPS tracking devices on its property that are used to track and protect such property. We may therefore process your personal data if you use Preem's property, for example by renting a trailer.	Device Data and Online Identifiers <sup>1</sup>	We base our processing on Article 6.1 (b) of the GDPR. The processing is necessary in order to administer and fulfill the agreement that you enter into with us prior to your use of our property, for example when renting a trailer.	We process your personal data during the term of the agreement, after which your personal data is erased.

### 4. YOUR RIGHTS REGARDING PREEM'S PROCESSING OF YOUR PERSONAL DATA

As a data subject, you have several rights in relation to your personal data under the GDPR. These rights are outlined below. If you wish to exercise your rights, you can contact us using the contact details provided above in section 1 of this Privacy Policy.

## 4.1. RIGHT TO INFORMATION

You have the right to receive information about how Preem processes your personal data. Such information is provided through this Privacy Policy when your personal data is collected and is always available at <a href="https://www.preem.se">www.preem.se</a>. You also have the right to receive specific information in the event of a personal data breach affecting your personal data and if there is a risk of, for example, fraud or identity theft. We will communicate such information directly to you via email.

### 4.2. RIGHT OF ACCESS

You have the right to access a summary of your personal data that Preem processes (data extract). However, under certain conditions, Preem may deny your request for access, for example, if you request access many times within a short period.

## 4.3. RIGHT TO RECTIFICATION

You have the right to have incorrect personal data rectified or supplemented with personal data that is missing. The right to rectification applies to both personal data collected from you or from a third party, as well as to any profile that Preem has created about you through profiling. You can notify us by email at <a href="mailto:dpo@preem.se">dpo@preem.se</a> if you wish for us to rectify or supplement your personal data.

## 4.4. RIGHT TO ERASURE

You have the right to request the erasure of your personal data when it is no longer necessary to process it for the purpose for which it was collected. You can notify us by email at <a href="mailto:dpo@preem.se">dpo@preem.se</a> if you wish for us to erase your personal data. However, there are legal requirements that prevent us from erasing certain information, such as the Swedish Accounting Act

(1999:1078). In such cases, we ensure that such personal data is not processed except to the extent required for us to fulfill these obligations and restrict access to such personal data for Preem's employees.

You may also have the right to have certain personal data erased when you object to processing in accordance with section 4.6 below and Preem does not have an overriding legitimate interest for the processing.

#### 4.5. RIGHT TO RESTRICTION OF PROCESSING

You have the right, in certain cases, to request that our processing of your personal data be restricted. If you believe that the personal data we process about you is incorrect and you have requested rectification, you may request a restriction of the processing of your personal data. In such cases, restricted processing will take place during the time we are working to verify whether the personal data is correct or not, if the processing is unlawful and you oppose the erasure of the personal data and instead request a restriction of their use, if we no longer need the personal data for the purposes of the processing but you need them in order to establish or if we need to assert or defend legal claims. You may also request that our processing of your personal data be restricted if you have objected to processing based on a balancing of interests (legitimate interest); in such cases, the processing of personal data will be restricted during the time we are working to determine whether our legitimate interests override your legitimate interests.

In the event that the processing has been restricted according to any of the situations above, we may only process the data, in addition to storage itself, to establish, exercise, or defend legal claims, to protect someone else's rights, or if you have given your consent.

#### 4.6. RIGHT TO OBJECT TO CERTAIN PROCESSING

You have the right to object at any time to our processing of your personal data that is based on a balancing of interests as the legal basis (legitimate interest). Further processing of your personal data requires that we demonstrate a legitimate reason for the relevant processing. Otherwise, we may only process the data to establish, exercise, or defend legal claims. For reasons related to your specific situation, you also have the right to object to profiling and other processing of personal data concerning you, when the processing of the information is based on the customer relationship between you and Preem. You may contact us at any time to access our balancing of interests by notifying us via email at dpo@preem.se.

You always have the right to object to direct marketing without any balancing of interests being carried out.

As a data subject, you also have the right not to be subject to decisions based solely on automated decision-making, if such decision-making has legal consequences or otherwise significantly affects you. You have the right to object to such processing, including profiling. However, this right does not apply if the decision-making is necessary for entering into or fulfilling an agreement with you, or if you have given explicit consent.

#### 4.7. RIGHT TO DATA PORTABILITY

You have the right, in certain cases, to have your personal data transferred in a structured, commonly used, and machine-readable format to another data controller, known as a data extract, provided that the transfer is technically feasible and can be carried out automatically. This applies to data that you have provided to us and that we process based on an agreement or consent as the legal basis. You can notify us by email at <a href="mailto:dpo@preem.se">dpo@preem.se</a> if you wish to receive a data extract regarding your personal data.

#### 4.8. RIGHT TO WITHDRAW YOUR CONSENT

In cases where you have given your consent, you have the right to withdraw your consent at any time. You can withdraw your consent by sending us a message regarding this via the contact details provided above in section 1.

#### 4.9. THE RIGHT TO LODGE A COMPLAINT

If you believe that we are processing your personal data in violation of the GDPR, you have the right to submit a complaint to the Swedish Authority for Privacy Protection (IMY) using the contact details provided below in section 8. Read more about how to submit a complaint on IMY's website <a href="https://www.imy.se">https://www.imy.se</a>.

#### 5. WHO MAY WE SHARE YOUR INFORMATION WITH?

#### 5.1. TRANSFER OF YOUR PERSONAL DATA WITHIN THE EU/EEA

Preem does not sell information about you to third parties. However, in the course of conducting our business, it is necessary for us to share your personal data with certain third parties in order, among other things, to provide you with our services and products and to fulfill our agreement with you. In such cases, we take all necessary technical, legal, and organizational measures to ensure that your personal data is handled securely and with an adequate level of protection. The following categories of third parties may receive and process your personal data.

#### Suppliers and subcontractors

Suppliers and subcontractors are companies that provide Preem with the services and functionalities required for us to be able to provide you with our services and products. In most cases, suppliers and/or subcontractors are companies that only have the right to process the personal data they receive from Preem on Preem's behalf, so-called data processors with whom we have entered into data processing agreements to guarantee the integrity of your personal data. Examples of suppliers and subcontractors include companies that provide Preem with (i) IT services and handle the necessary operation, technical support, and maintenance of our IT solutions, (ii) security services and may perform surveillance of Preem's facilities and properties, and (iii) card management services and assist Preem with the technical solutions we use for card management, such as system support, card blocking services, and card production. In some cases, however, certain of these suppliers and/or subcontractors process your personal data for their own purposes and are therefore separate data controllers for that part of the personal data processing. To read more about how these companies process your personal data, we refer you to their privacy policies.

Preem needs to access services and functionalities from other companies that Preem cannot provide itself. We may therefore share your personal data with suppliers or subcontractors in order to access these services and functionalities in the performance of our contractual obligations to you, or to fulfill our legitimate interest and for the other purposes set out in this Privacy Policy. We ensure that the processing this entails is necessary to pursue such an interest, and that our interest outweighs your right not to have your data processed for that purpose. You have the right to object to this processing if we base the transfer on legitimate interest, due to circumstances specific to your individual case. More information about your rights can be found in section 4.

#### Debt collection agencies

In the event that Preem needs to collect an outstanding debt in order to establish, exercise, or defend its legal claims, your personal data may be transferred to a debt collection agency cooperating with us, based on our legitimate interest in collecting overdue debts. When the debt collection agency collects debts, it does so as an independent and separate data controller.

#### Marketing agencies

In order for Preem to create and carry out marketing and advertising strategies and/or campaigns, it is necessary for us to share your personal data with marketing agencies. We base such transfers of your personal data on our legitimate interest in marketing our products and our business to you and other potential customers. You have the right to object to transfers of your personal data that we base on our legitimate interests. Such objections will be evaluated on a case-by-case basis. You can find more information about your rights in section 4 above.

#### Audit firms

In order for Preem to fulfill its statutory obligations under, among other things, the Swedish Companies Act (2005:551) and the Swedish Accounting Act (1999:1078), your personal data may be transferred to audit firms tasked with reviewing, among other things, Preem's accounting and financial reporting. The audit firm has a separate and independent data controller responsibility for their processing of your personal data.

### Insurance companies

Where applicable, if Preem has suffered a loss, your personal data may be transferred to Preem's insurance company if required to settle the loss and thereby establish, exercise, or defend our legal claims. The transfer of your personal data is based on our legitimate interest in having the loss finally settled.

### Providers of payment services

We will share your personal data with companies that provide us with payment services. This is necessary for us to be able to administer your purchases. Our legal basis for such transfers is the performance of the contract you have entered into with us when purchasing our products.

#### Providers of recruitment services

We always strive to have the most competent employees and will therefore initiate recruitment campaigns from time to time. Preem uses several recruitment services for this purpose and will share your personal data with providers of such recruitment services as necessary to administer your job application. We base such transfers of your personal data on our legitimate interests in administering your and other candidates' job applications. You have the right to object to transfers of your personal data that we base on our legitimate interests. Such objections will be evaluated on a case-by-case basis. You can find more information about your rights in section 4 above.

#### Providers of whistleblower services

In order for us to comply with whistleblower legislation, we will share your personal data with providers of our whistleblower service in cases where you have submitted a whistleblower report. We base such transfers of your personal data on our legal obligation to do so under, for example, the Act (2021:890) on the Protection of Persons Reporting Irregularities.

#### **Authorities**

We are sometimes required to provide certain information as mandated by law to various authorities, such as the Swedish Tax Agency, the Swedish Authority for Privacy Protection (IMY), and the Police. One example of when we have a legal obligation to disclose such information is to prevent money laundering and terrorist financing in accordance with the Act (2017:630) on Measures against Money Laundering and Terrorist Financing. We may also disclose your personal data to authorities if you have consented to us doing so. Furthermore, we may share your personal data with relevant authorities if we suspect that a crime has been committed, in which case the transfer is based on our legitimate interest in having the crime investigated. Authorities that receive personal data may then process your personal data as independent and separate data controllers.

### 5.2. TRANSFER OF YOUR PERSONAL DATA OUTSIDE THE EU/EEA

Where applicable, we may share your personal data with other parties in a country outside the EU/EEA, known as a "third country." In a third country, the GDPR does not apply, which may entail an increased risk from a privacy perspective, including, among other things, the possibility for authorities in a third country to access your personal data and your ability to exercise control over the personal data. To protect your personal data and to maintain an adequate level of protection for your personal data, the transfer is based either on a decision from the European Commission regarding an adequate level of protection or through appropriate safeguards such as binding corporate rules approved by the competent supervisory authority, or the European Commission's standard contractual clauses in combination with organizational and technical protective measures.

You can read more about which countries are considered to have an adequate level of protection on the European Commission's website by following this link: <a href="https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions sv">https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/adequacy-decisions sv</a>.

You can read more about standard contractual clauses by following this link: <a href="https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc\_sv">https://ec.europa.eu/info/law/law-topic/data-protection/international-dimension-data-protection/standard-contractual-clauses-scc\_sv</a>.

We always intend to carry out a risk assessment before any transfer to a third country takes place, and implement both technical and organizational safeguards to ensure an appropriate level of protection. We always strive to transfer as little personal data as possible to countries outside the EU/EEA, and, if possible, in anonymized form. For more information about the safeguards that Preem implements, please see section 6 of this Privacy Policy.

In the tables below, you can see which recipients outside the EU/EEA may be relevant.

### Suppliers and subcontractors

In certain cases, your personal data may be shared with suppliers and subcontractors outside the EU/EEA. This may involve suppliers of, for example, marketing services, IT services, and delivery services required to conduct our business, with headquarters or servers located in a country outside the EU/EEA.

Supplier/subcontractor	Personal data that may be shared	Description	Contact Data
CGI Inc.	Identification     Data1 <sup>1,2</sup> Contact Data <sup>1,2</sup> Financial and     Payment Data <sup>1,2</sup>	CGI Inc., through its subsidiary CGI Sverige AB, provides Preem with its payment and customer database systems. The use of these systems is necessary for Preem's management of customer relationships, customer agreements, and payment solutions. The transfer of your personal data to CGI Inc. is therefore necessary for our use of these systems.	CGI Inc.  1350 René- Lévesque Blvd West, 15th floor, Montreal, Canada
		CGI Inc. is headquartered in Canada, a third country with an adequate level of protection according to the European Commission regarding the transfer of personal data within the private sector, which is why CGI Inc. bases personal data transfers on the European Commission's adequacy decision. The CGI Group also has approved binding corporate rules that are applied when transferring personal data within the CGI Group.	
		You can also read more about how CGI Inc. processes personal data in their Privacy Policy here:	
		https://www.cgi.com/en/privacy/privacy-policy.	
Cision US Inc.	Identification Data¹     Contact Data¹	Cision US Inc. provides Preem with its system for newsletter distribution. The use of the system is necessary for Preem to be able to communicate our business. The transfer of your personal data to Cision US Inc. is therefore necessary for our use of this system.  Cision US Inc. is based in the United States, a third country with an adequate level of protection according to the European Commission, provided	Cision US, Inc.  12051 Indian Creek Court, Beltsville, MD 20705, USA
		that the receiving American company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").	
		At the time of the latest update of this Privacy Policy, Cision US Inc. is not affiliated with and certified under the EU-U.S. DPF. Instead, the third country transfer is based on the European Commission's standard contractual clauses, which you can read more about on Cision US Inc's website:	
		https://gdpr.cision.se/international-data-transfer.	
		You can also read more about how Cision US Inc. processes personal data in their privacy policy here:	
		https://www.cision.se/privacy-policy/.	
ServiceNow, Inc.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Generated Data¹</li> </ul>	ServiceNow, Inc. provides Preem with its customer service management system. The use of this system is necessary for Preem to be able to	ServiceNow, Inc. 2225 Lawson Lane Santa

	T		
	Other Public Data <sup>2</sup>	manage and offer you our customer service. The transfer of your personal data to ServiceNow, Inc. is therefore necessary for our use of this system.  ServiceNow, Inc. is headquartered in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving American company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").	Clara, CA 95054, USA
		At the time of the latest update to this Privacy Policy, ServiceNow, Inc. is affiliated with and certified under the EU-U.S. DPF, and all transfers to third countries are therefore based on the European Commission's adequacy decision. Where applicable, ServiceNow, Inc. also bases the transfer of your personal data on the European Commission's standard contractual clauses, which you can read more about on ServiceNow, Inc.'s website:	
		https://www.servicenow.com/privacy-statement.html.  You can also read more about how ServiceNow,	
		Inc. processes personal data in their Privacy Policy here:	
		https://www.servicenow.com/privacy-statement.html.	
Open Text Corporation	Identification Data¹     Contact Data¹	Open Text Corporation provides Preem with its document management system StreamServe. The use of the system is necessary for Preem to manage its document handling, including for invoicing purposes. The transfer of your personal data to Open Text Corporation is therefore necessary for our use of this system.  Open Text Corporation is headquartered in	Open Text Corporation  275 Frank Tompa Drive Waterloo, ON N2L 0A1 Canada
		Canada, a third country with an adequate level of protection according to the European Commission regarding the transfer of personal data within the private sector. Therefore, Open Text Corporation bases personal data transfers on the European Commission's adequacy decision. Where applicable, Open Text Corporation also bases the transfer of your personal data on the European Commission's standard contractual clauses, which you can read more about on Open Text Corporation's website:	
		https://www.opentext.se/about/copyright-information/site-privacy.  You can also read more about how CGI Inc.	
		processes personal data in their Privacy Policy here:	

		https://www.opentext.se/about/copyright-information/site-privacy.	
Diebold Nixdorf, Inc.	Financial and Payment Data <sup>1,2</sup> Payment Data <sup>1,2</sup>	Diebold Nixdorf, Inc. provides Preem with its payment system Vynamic. The use of this system is necessary for Preem to be able to provide you with our services and products. The transfer of your personal data to Diebold Nixdorf, Inc. is therefore necessary for our use of this system.  Diebold Nixdorf, Inc. is headquartered in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving American company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Diebold Nixdorf, Inc. is not affiliated with and certified under the EU-U.S. DPF. Instead, the third country transfer is based on the European Commission's standard contractual clauses, which you can read more about on Diebold Nixdorf, Inc's website:  https://www.dieboldnixdorf.com/en-us/privacy-policy/global-privacy-notice/#international-transfers.  The Diebold Nixdorf Group also has approved binding corporate rules that are applied when transferring personal data within the Diebold Nixdorf Group.  You can also read more about how Diebold Nixdorf, Inc. processes personal data in their Privacy Policy here:  https://www.dieboldnixdorf.com/en-us/privacy-policy/global-privacy-notice/.	Diebold Nixdorf, Inc.  North Canton. 350 Orchard Ave NE North Canton, OH 44720, USA
Google LLC	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Behavioral Data¹</li> <li>Generated Data¹</li> <li>Device Data and Online Identifiers¹</li> </ul>	Google LLC provides Preem with the analytics tool Google Analytics 4, the tag management system Google Tag Manager, and the marketing tool Google Ads. The use of these tools is necessary for Preem's business development and marketing. The transfer of your personal data to Google LLC is therefore necessary for our use of these tools.  Google LLC is headquartered in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving company in the United States is affiliated with and certified under the transatlantic agreement EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Google LLC is affiliated with and certified under the EU-U.S. DPF, and all third country	Google LLC  1600  Amphitheatre Pkwy, Mountain View, CA 94043, USA

		transfers are therefore based on the European Commission's adequacy decision.  You can also read more about how Google LLC processes personal data in their privacy policy here: <a href="https://policies.google.com/privacy?hl=en-US/">https://policies.google.com/privacy?hl=en-US/</a> .	
Meta Platforms, Inc.	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Behavioral Data¹</li> <li>Generated Data¹</li> <li>Device Data and Online Identifiers¹</li> </ul>	Meta Platforms, Inc. provides Preem with the analytics tool Meta Pixel. The use of these tools is necessary for Preem's business development. The transfer of your personal data to Meta Platforms, Inc. is therefore necessary for our use of this tool.  Meta Platforms, Inc. is based in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving company in the United States is affiliated with and certified under the transatlantic agreement EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Meta Platforms, Inc. is affiliated with and certified under the EU-U.S. DPF, and all third country transfers are therefore based on the European Commission's adequacy decision.  You can also read more about how Meta Platforms, Inc. processes personal data in their privacy policy here: <a href="https://www.facebook.com/privacy/policy/">https://www.facebook.com/privacy/policy/</a> .	Meta Platforms, Inc.  1601 Willow Road Menlo Park, CA 94025, USA

## Social Media

When you interact with us on social media such as Facebook, Instagram, LinkedIn, and Twitter, these companies will also collect and process your personal data. This means that a transfer of your personal data, for example your image and your name, will take place to a third country outside the EU/EEA area, specifically the United States. The transfer is necessary for you to be able to contact and interact with us on social media and takes place via us or one of our appointed data processors responsible for our social media management and administration.

Social media	Personal data that may be shared	Description	Contact Data
Facebook and Instagram	<ul> <li>Identification Data¹</li> <li>Contact Data¹</li> <li>Generated Data¹,</li> <li>Behavioral Data¹</li> <li>Device Data and Online Identifiers¹</li> </ul>	By using the services to contact or interact with us, your personal data is processed by the company Meta Platforms Ireland Ltd, a subsidiary of Meta Platforms, Inc.  Meta Platforms, Inc. is based in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving U.S. company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Meta Platforms, Inc. is affiliated with and certified under the EU-U.S. DPF, and all third country transfers are	Meta Platforms Ireland Ltd.  4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland.

X (formerly Twitter)	•	Identification Data <sup>1</sup> Contact Data <sup>1</sup> Generated Data <sup>1</sup> Behavioral Data <sup>1</sup> Device Data and Online Identifiers <sup>1</sup>	therefore based on the European Commission's adequacy decision.  You can also read more about how Meta Platforms Ireland Ltd. processes personal data in their privacy policy here: <a href="https://www.facebook.com/privacy/policy/">https://www.facebook.com/privacy/policy/</a> .  By using X to contact or interact with us, your personal data is processed by the company Twitter International Unlimited Company, a subsidiary of X Corp. (formerly Twitter, Inc.).  X Corp. is headquartered in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving American company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, X Corp. is not affiliated with or certified under the EU-U.S. DPF. Instead, the transfer to a third country is based on the European Commission's standard contractual clauses, which you can read more about on Twitter International Unlimited Company's website: <a href="https://gdpr.twitter.com/en/faq.html">https://gdpr.twitter.com/en/faq.html</a> .  You can also read more about how Twitter International Unlimited Company processes personal data in their Privacy Policy here: <a href="https://twitter.com/en/privacy">https://twitter.com/en/privacy</a> .	Twitter International Unlimited Company One Cumberland Place, Fenian Street Dublin 2, D02 AX07 Ireland
YouTube	•	Identification Data <sup>1</sup> Contact Data <sup>1</sup>	By using the service to contact or interact with us, your personal data is processed by the company Google Ireland Limited, a subsidiary of Google LLC.  Google LLC is based in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving company in the United States is connected to and certified under the transatlantic agreement EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Google LLC is affiliated with and certified under the EU-U.S. DPF, and all third country transfers are therefore based on the European Commission's adequacy decision.  You can also read more about how Google Ireland Limited processes personal data in their privacy policy here: <a href="https://policies.google.com/privacy?hl=en-US">https://policies.google.com/privacy?hl=en-US</a> .	Google Ireland Limited  Gordon House, Barrow Street, Dublin 4, Ireland
LinkedIn	•	Identification Data <sup>1</sup> Contact Data <sup>1</sup> Generated Data <sup>1</sup> Behavioral Data <sup>1</sup>	By using the service to contact or interact with us, your personal data is processed by the company LinkedIn Ireland Unlimited Company, a subsidiary of LinkedIn Corporation.	LinkedIn Ireland Unlimited Company

	•	Device Data and Online Identifiers <sup>1</sup>	LinkedIn Corporation is based in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving company in the United States is affiliated with and certified under the transatlantic agreement EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update of this Privacy Policy, LinkedIn Corporation is not certified under the EU-U.S. DPF, and transfers to third countries therefore cannot be supported by the European Commission's adequacy decision. Instead, the transfer is carried out based on the European Commission's standard contractual clauses, which you can read more about on LinkedIn's website: <a href="https://www.linkedin.com/help/linkedin/answer/62533">https://www.linkedin.com/help/linkedin/answer/62533</a> .  You can also read more about how LinkedIn Ireland Unlimited Company processes personal data in their privacy policy here: <a href="https://www.linkedin.com/legal/privacy-policy/">https://www.linkedin.com/legal/privacy-policy/</a> .	Wilton Plaza, Wilton Place, Dublin 2, Ireland
Snapchat	•	Identification Data <sup>1</sup> Contact Data <sup>1</sup> Generated Data <sup>1</sup> Behavioral Data <sup>1</sup> Device Data and Online Identifiers <sup>1</sup>	By using the service to contact or interact with us, your personal data is processed by the company Snap Inc., which within the EU is represented by the company Snap B.V.  Snap Inc. is headquartered in the United States, a third country with an adequate level of protection according to the European Commission, provided that the receiving American company is affiliated with and certified under the EU-U.S. Data Privacy Framework ("EU-U.S. DPF").  At the time of the latest update to this Privacy Policy, Snap Inc. is affiliated with and certified under the EU-U.S. DPF, and all third country transfers are therefore based on the European Commission's adequacy decision.  You can also read more about how Snap Inc. processes personal data in their privacy policy here:  https://values.snap.com/sv-SE/privacy/privacy-policy/eea-uk-privacy-notice.	Snap B.V  Keizersgracht 165, 1016 DP, Amsterdam, Netherlands

## 6. HOW DO WE PROTECT YOUR PERSONAL DATA?

Preem implements a range of technical and organizational measures to protect your personal data against loss, misuse, unauthorized access, unauthorized disclosure, alteration, or destruction. By combining organizational security measures such as access restrictions and procedures for personal data breaches with technical security measures such as firewalls and encryption, we have created a robust security solution for the protection of your personal data. Preem is committed to continuously developing our information security in order to protect your personal data.

For more information about the security measures we take and what these mean for you and your personal data, please send an email to <a href="mailto:dpo@preem.se">dpo@preem.se</a>.

### 7. UPDATING THIS DATA PROTECTION INFORMATION

We continuously improve and develop our services, products, as well as our website <u>www.preem.se</u> and our mobile application, and the content of this Privacy Policy changes over time. We encourage you to read this Privacy Policy each time

you use our services and products. If significant changes have been made to our services, products, or this Privacy Policy, we may notify you by email or in another way.

### 8. CONTACT DETAILS FOR PREEM AND THE SWEDISH AUTHORITY FOR PRIVACY PROTECTION (IMY)

Preem continuously works to ensure that we comply with data protection legislation in all the markets where we offer our products and services. If you have any questions regarding the processing of your personal data or if you wish to exercise your rights as described in section 4 above, you are welcome to contact us at <a href="mailto:dpo@preem.se">dpo@preem.se</a>.

If you are not satisfied with our handling of your case, you have the right to lodge a complaint with the Swedish Authority for Privacy Protection (IMY) using the following contact details:

## **Swedish Authority for Privacy Protection**

Email: imy@imy.se

Website: www.imy.se Postal address: Swedish Authority for Privacy Protection (IMY), Box 8114, 104 20 Stockholm

#### 9. LINKS TO OTHER TERMS AND CONDITIONS

PREEM'S GENERAL TERMS AND CONDITIONS

www.preem.se/globalassets/privat/kort--formaner/allmanna villkor ABK 201101.pdf.

PREEM'S COOKIE POLICY:

https://www.preem.se/cookies/

IKANO BANK'S PRIVACY POLICY:

https://ikanobank.se/personal-data.

This Privacy Policy was last updated on 2024-12-01.